



Axion SMS Information

SMS Via Mobile App (Noixa) – (iOS App Store) – (Google Play Store)

SMS can also be sent and received via the Axion mobile application **Noixa** for iOS and Android users. Simply search for **Noixa** in the app store (iOS) or play store (android) to install. Once installed, you'll login using the same email address and password you use to access the Axion Customer portal.

Once you've logged into **Noixa**, at the bottom of the app there will be a **SMS** option where you can view and interact with existing conversations, along with a speech bubble icon in the bottom right where you can start a new SMS.

From the **New SMS** page you can enter in the phone number (including area code) you wish to message in the input field showing **(XXX) XXX-XXXX** greyed out. Optionally you can choose either a contact you've saved in your Axion portal, or the from mobile device's contacts by using either of the 2 buttons to the right. As with the web portal, you can either enter additional phone numbers or choose additional contacts if you wish to start a new group sms message.

Once you've finished entering the numbers or contacts you wish to message, you can start typing the message in the **Type a message** section at the bottom which will bring up your device's keyboard, or send media such as a photo/video, open your camera to take a new video, or record a voice message by choosing one of the available options on the right side of the text input field. Finally press the blue send button to the right of the text input field to send the message.